



**AMERICAN GLOBAL
LOGISTICS**

Customs Brokerage Solutions



Single Point of Contact

As an AGL customer you'll have one point of contact- ONE. For any questions, challenges, and day-to-day needs that come up on the road to supply chain optimization you'll work with a single, dedicated Operations Manager who will be intimately familiar with your business and everything you need to keep it going.

Customs Brokerage like you've never known

Brokerage is Brokerage is Brokerage. Right? *Wrong.* AGL views Customs Brokerage as a critical component of the supply chain, not a check point that marks the end of a journey. And that matters because it means our Customs Entry Experts start working on getting your shipments ready for clearance the minute they leave their port of origin, not when they arrive at their destination. No matter who's managing the freight or where it's going, we stay on top of your freight so you can stay ahead of your game.

Comprehensive Planning

Making sure your goods clear Customs is a critical component to winning the supply chain race, so our Customs Brokerage Team leaves nothing to chance. As soon as your shipments start moving, we do, too – working with all of your vendors, shippers and CBP to ensure that when your goods arrive at port, everything required to get them cleared is in order.



Real-time Auditing

We've established a 4-point audit system in which customs entries are assessed and reviewed for accuracy and compliance at each step of the process, not after the fact. That's a level of diligence that pays off for businesses who want to ensure they're paying the correct customs duties, avoid penalties for avoidable errors and receive their goods on time without demurrage. And, it's the way we roll.

Proactive & Pre-emptive

Waiting until a problem comes up to collect all the information needed to fix it is waiting too long. So we work directly with you from the beginning – and at key points along the way - to make sure we understand everything there is to know about a shipment and what it's going to take to make sure it clears customs. As a result, AGL Customs Entry Experts clear entries up to 5 days prior to arrival on average.

Round- the-Clock Readiness

The movement of goods is always on, and so is our Brokerage Team. They're even on call during holidays and on weekends. And, because Customs Entry Experts are assigned to specific accounts based on commodity expertise, they take extra pride – and care – in ensuring that nothing stands in the way of the shipments they're clearing.



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