



## It's All About You



## Single Point of Contact

Just another number? Never. AGL matches each customer with a dedicated Operations Manager who learns your supply chain workflows, challenges and preferences inside and out. As your single contact point, they're by your side to navigate every shipment, every trade lane and every bump on the road successfully.

## An Always-on Team

Supply chain challenges don't always crop up during business hours. Whenever your logistics program hits a snag, we're here to help. Our team is on call at all times – even holidays and weekends – and we stay in constant communication with everyone involved to get things running smoothly.

## Proactive Solutions

Managing the unpredictability of global supply chains is no small feat. And having a partner with the experience and flexibility to work through those moments, when – or before – they happen, without sacrificing your timelines, is critical. AGL Operations Managers combine expertise across all transportation modes with a deep network of industry relationships to find creative solutions for your biggest logistics challenges.

## Rock-solid Data

Accurate logistics information can be hard to come by – Journal of Commerce estimates up to 30 percent of carrier invoices have errors.<sup>1</sup> At AGL, we validate every price, weight and ETA before it lands on your desk. The result? Numbers you can use to plan schedules, budgets and more with confidence.

## Accountability

We hold ourselves accountable for everything that happens while your merchandise is under our care. That's why AGL Operations Managers are in regular contact with everyone involved in your company's supply chain, including ports, carriers and anyone else associated with the movement of your goods.



<sup>1</sup>"Invoice Accuracy a Challenge for Carriers, 3PLs," Journal of Commerce